

# \*\*Guiding Hearts LLC Privacy Policy & Terms and Conditions\*\*

Guiding Hearts LLC respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

#### \*\*Data Collection\*\*

We collect your name, email address, mailing address, and mobile phone number when you sign up for SMS updates. This information is collected via our website contact form, email, service agreements, or third-party reservation systems.

### \*\*Data Usage\*\*

We use your data solely for account Notifications, like appointment reminders. Also, we provide customer care details like service or order information

### \*\*Data Security\*\*

We implement secure storage measures to prevent unauthorized access to your personal information.

### \*\*Data Retention\*\*

Your information is retained as long as you are subscribed to our SMS service. You may request deletion at any time by contacting us.

### \*\*Messaging & Data Rates\*\*

MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, particularly if you do not have an unlimited texting or data plan.

### \*\*Message Frequency\*\*

Messages are recurring, and the frequency of messages may vary.

### \*\*Contact Information\*\*

For assistance, you can contact Guiding Hearts LLC at:

- \*\*(908) 373-1348:\*\*
- \*\*guidingheartsllc@gmail.com\*\*

#### \*\*Opt-Out Policy\*\*

You can opt out of the SMS list at any time by texting, emailing, or replying STOP or UNSUBSCRIBE to:

- \*\*(908) 373-1348:\*\*
- \*\*guidingheartsllc@gmail.com\*\*

After unsubscribing, you will receive a final SMS confirming your unsubscription, and we will remove your number from our list within 24 hours.



# \*\*Help Assistance\*\*

You can send HELP for additional assistance, and you will receive a text including our phone number, email, and website. We are here to help you.

# \*\*Non-Sharing Clause\*\*

We do not share your data with third parties for marketing purposes. Guiding Hearts LLC will not sell, rent, or share collected mobile numbers.

By opting into our SMS messaging service, you acknowledge and agree to these terms. Thank you for trusting Guiding Hearts LLC with your communication needs.